Key Issues and International Experiences of Tracer Studies

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Outline

- 1. Introduction: Who and where?
- 2. Theoretical framework of tracer studies
- 3. Key aspects of the methodology
- 4. New Tracer Study developments
- 5. Conclusions

High Demand on Tracer Studies

- Tracer Studies are very often a key instrument for monitoring and evaluation in projects of donor agencies (like World Bank, ADB, GIZ, JICA) in the TEVET and HE area
- Accreditation and accountability
- Labor market relevance as a key indicator of the quality of education
- Assessment and further development of study/traing programmes based on LM feedbacks (Skills Observatoty)

WORLD BANK and other donor agencies project: Let's work (global partnership)

New Methods

- Generate new methods and approaches to measure, understand, and strengthen the creation of more and better jobs.
- Measuring the impact of private sector investments
- Tracer studies is one of three new methods







Schomburg, Key Issues and International Experiences of

Research at the University Kassel (Germany)

- Research Centre of the University of Kassel (part of the university) since more than 30 years (International Centre of Higher Education Research-Kassel)
- About 20 researchers, and about 15 doctoral students
- Research focus: *Higher education and work*; HE systems and structures; (international) *graduate surveys* (CHEERS; REFLEX; PROFLEX; HEGESCO)

International network of graduate surveys (INGRADNET)





International Tracer Study Cooperation: INGRADNET International Network of Graduate Tracer Studies

Africa

Cameroon, Ghana, Kenya, Malawi, Namibia, Nigeria, South Africa, Uganda, Tanzania

Central America Costa Rica, El Salvadore, Honduras, Guatemala, Mexico, Nicaragua, Panama

INGRADNET

Asia Indonesia, Iran, Japan, Kyrgyzstan, Oman, Philippines, Vietnam

Europe

Austria, Belgium, Czech Republic, Estonia, Finland, France, Italy, Netherlands, Norway, Portugal, Romania, Serbia, Slovenia, Spain, Sweden, Switzerland, United Kingdom

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What are (Graduate) Tracer Studies?

Similar terms

- Graduate survey
- Tracer study
- Alumni research
- Follow-up study
- Graduate career tracking
- Target population
 - Graduates of an institution of TEVET/HE (regardless the kind of degree)
 - Surveyed after graduation

Objectives of Institutional Tracer Studies

1. Development of the education institution (e.g. curriculum) 2. To evaluate the relevance of education (assessment)

Data from graduates

3. To contribute to the accreditation process (accountability)

4. To inform students, parents, lecturers and administrators

The Conceptual Framework of Tracer Studies



Context: Labour market – region – country; socio-economic development and personal development





KnowledgeGlobalisation,Lifesocietyinternationalisationcourse

Key Measurement Problems of Graduate Surveys: the Questionnaire and the Statistical Analysis

- Which indicators do we need?
- How to measure the labour market signals?
- Which factors are relevant to explain the success of the graduates besides higher education?
- To what extent is the professional success/career caused by higher education?
- Which elements of higher education (study conditions and provisions, etc) have an impact?
 - → Recommendations for improvements based on Tracer Studies; statistical analysis of the causal links (SEM approach)

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Vast Variety of Tracer Studies Different Design Elements of Tracer Studies

- The scope (target population)
- Sample or census
- Time after graduation
- Methods of data collection (online survey?)
- Single or mixed cohort approach
- Cross-sectional or panel study
- Questionnaire, questions and answers
- Questionnaire modules for study programmes

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Traditional and New Type of Graduate Surveys

- Traditional type representative sample survey to inform the Ministry and other key stakeholders
 - Since more than 30 years
 - E.g. France, Germany, Italy, Norway, Switzerland
 - Irrelevant for individual institution
 - Relevant for research
- New type institutional graduate surveys (all graduates from one institution of TEVET/HE)
 - (France), Germany, Hungary, Italy, Indonesia, the Netherlands, Romania
 - Combination of a National Monitor and a feedback instrument for TEVET/HE institutions
 - Relevant for individual institutions (reports for individual institutions, study program level breakdown of results)
 - Relevant for a national monitor and research

The Old Type of (National) Tracer Studies: the School/University Delivers Data (e.g. Addresses)



The New Type of Graduate Surveys: the Network Approach (KOAB, Germany)

About 45-70 institutions of HE in Germany are cooperating in conducting regular tracer studies





The Bridge Concept – Institutional Development and Research



Key Aspects of The New Approach of Tracer Studies

- Long term perspective: implementation of regular tracer studies
- Capacity buildung
 - Tracer Studies should be organized as a learning process
 - Training and cooperation (network) is needed
- High quality of data (standardisation of processes)
- International standards (design, use of instruments, comparison of results)

The New Tracer Study Network Approach: Capacity Building for a Learning Organisation



Examples of Tracer Studies With a New Approach

Regular tracer studies in Oman

- Sustainable tracer studies in the TEVET sector
 - Kyrgyzstan
- Sustainable tracer studies in the TEVET and HE sector
 - Malawi
 - Namibia
 - Macedonia
- Consolidation of the network approach
 - Indonesia (INDOTRACE)
 - Germany (KOAB)

High Participation of Graduates in the Institutional Graduate Surveys in Germany



National Graduate Surveys in Germany – Graduation Cohorts

5

High Response Rates in Institutional Graduate Surveys in Germany



National Graduate Surveys in Germany – Graduation Cohorts

Key Issues of the KOAB Tracer Studies

- Every university has an individual questionnaire (2009: 160 surveys were administrated at the same time by INCHER-Kassel)
- Every university has a project coordinator (= researcher)
- At least 6 training workshops per survey + national and international conferences

Response rate: 50 %

INDONESIA – Development of a Monitoring System

- INDOTRACE a network of tracer studies since 2010
- Units conducting the tracer studies: Career Service Centers
- Since 2012 small grants of the Ministry of Education for universities to conduct tracer studies
- 2012-2015 only about 30 grants
- 2016 big shift: now 200 grants will be available
- 2017 Plan: 400 Institutions of Higher Education should do a Tracer Study
- Central data base in the Ministry
- Technical support / training for the universities provided by Indonesian tracer study experts

Tracer Studies of Institutions of Higher Education in Indonesia 2013-2016 (grants)

Number of tracer studies at institutions of higher education



28

ITB Bandung – Indonesia: Regular and Fast Publication of Results



Very high response rate: 2014: More than 90 %; only online questionnaire



2014

Tracer Study ITB 2014 Summary

Tracer Study 2014 merupakan penelitian Tracer Study pada tahun 2014 dengan target responden adalah alumni ITB angkatan 2007. Juntah responden yang didapatkan pada Tracer Study 2014 adalah 2268 orang (80.2%) dati total 2828 alumni ITB angkatan 2007. Tracer Study 2014 memberikan gambaran hasil mengenai alumni ITB angkatan 2007. Hasil-hasil ini berupa kondisi pekerjaan yang dijalani saat ini, hubungan pendidikan tinggi dengan pekerjaan, gambaran pekerjaan ideal menurut alumni ITB 2007, kondisi alumni ITB 2007 semasa menjalani perkuliahan dan hal-hal terkait hubungan alumni dengan kampus ITB.

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2013 Tracer Study ITB 2013

Summary

Tracer Study 2013 merupakan penelitian Tracer Study pada tahun 2013 dan yang menjadi responden adalah alumni ITB angkatan 2006. Jumlah responden yang didapatkan pada Tracer Study 2013 adalah sebanyak 1902 orang (72%) dari total 2648 alumni ITB angkatan 2006. Jumlah responden yang didapatkan ini merupakan sebuah rekor tersendiri bagi ITB mengingat universitas-universitas lain yang juga menyelenggarakan Tracer Study belum pernah ada yang mendapatkan total responden hingga 72%.

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Aspects of the Organisation



TS = Tracer Study

Local Tracer Study Team (TST)

- Tracer Study coordinator (contact person);
- Required functions/competencies of the team members
 - Project management,
 - Educational expertise,
 - Experience with conduction of surveys and mass data handling
 - IT support,
 - Report writing,
 - Statistical analysis (SPSS syntax),
 - Very good MS Word competencies (text formatting)
 - External partners.

Address Database

The database should contain all information needed

- to *contact* the graduates (like names and addresses);
- to document *how and when* the graduates were contacted (like method of contact and dates);
- to allow to analyse *who* was contacted (like study programme, gender, degree, date of graduation).

Methods to Collect Addresses

- sometimes it is necessary to collect the address information from sub units within an education institution (faculties or departments);
- if addresses are not stored electronically they must be entered manually;
- use of addresses of the parents of the graduates (registration records);
- use the media: announce the survey in the internet, newspaper, radio or TV and ask the graduates to contact you;
- use Alumni associations, if available;
- contact graduates via employers (like schools and universities and other known employers of graduates);
- use the snowball technique: ask graduates for addresses of other graduates.

Snowball technique can be used, if no address is available

- Every graduate should provide addresses of three others
- The new addresses are used to update the address database
- \rightarrow Long duration of field phase

The Effects of Reminders

Response Statistics of a German University (KOAB network)



Example of a Mixed Mode Survey

Response Rate of the KOAB (German Network) Survey 2009, by Higher Education Institution (%)



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Lessons Learned from Tracer Studies in Different Countries

- High response rates are possible to achieve in almost all countries
- Availability and *quality of addresses* (methods used to update addresses) seems not to be a real problem
- High *quality of the data* is a pre-requisite of the relevance of the findings for research and institutional development
- Documentation of survey procedures and data editing is necessary culture of critique

Open Questions

- Can Institutional Tracer Studies deliver relevant data to substitute a separate National Tracer Study?
- How to ensure comparability of Institutional Tracer Studies?
- Who collects the data and is responsible for data quality?
- How to build a system of Tracer Studies which is flexible and relevant for the institutions and for researchers (and the Ministry of Education) at the same time?
- How to exchange systematically the experiences to improve the future Tracer Studies (building a learning culture)?

Perspectives of a Good Tracer Studies

- The implementation of Institutional Tracer Studies is a long term perspective (5 to 10 years)
- Network approach of institutions (cooperation) helps
- A central (national) support unit is needed
- Handbooks/Guides are available

International exchange and cooperation: INGRADNET



Tracer Study Researchers from Africa, America, Asia and Europe during the International Conference "Experiences with Link and Match in Higher Education: Results of Tracer Studies Worldwide" EXLIMA (Bali, 2012)

Indonesian Tracer Study Network: INDOTRACE



The 2nd International Conference "Experiences with Link and Match in Higher and Vocational Education. Results of Tracer Studies Worldwide" (EXLIMA)

> & Workshop and Training on "Indonesia National Tracer Study Network" (INDOTRACE) SANUR PARADISE PLAZA HOTEL 24 - 28 NOVEMBER 2015, BALI, INDONESIA

Bali, Indonesia 2015

Next International Tracer Study Conference: Bali/Indonesia 2018

Thank you very much for your attention

Further information and tools: Web site http://ingradnet.org

Tracer study handbook:

Harald Schomburg (2016): Carrying out tracer studies. In: ETF/CEDEFOP/ILO (eds.): Guide to anticipating and matching skills and jobs. Volume 6. Torino: ETF Download:

http://ingradnet.org/images/schomburg_2016_carrying_out_tracer_studies.pdf